

# SHARING

The Spencerport Federal Credit Union Quarterly Newsletter

MARCH 2020

## **The 2020 Coronavirus (COVID-19) Pandemic**

At the time of the writing of this newsletter, SFCU remains open our regular hours for our members with no plans to modify or reduce our hours. We know that we provide “essential services” to our members.

### **For the health and safety of our members and staff, our lobby is closed to member traffic until further notice.**

You may conduct transactions via our drive-up window, by telephone, or online. If your vehicle is too large to navigate the drive-up and you can conduct your business by no other means, please call our phone line at 352-6890 and we will have someone meet you at the front door. Loans and new account openings will be conducted by appointment only. Please call ahead and we will do our best to accommodate you.

Thank you for your understanding and assistance in keeping our community safe as we navigate this challenging time together.

### **Things to utilize during these challenging times:**

Direct Deposit

Online banking (Including features that allow you to transfer money between financial institutions!)

Telephone banking

Free Internet bill pay

Our secure after-hours depository (Night Drop)

ATM and Debit cards can be used to make fee-free withdrawals at ATMs at ESL FCU, Summit FCU, Ever\$Green FCU, Reliant FCU, St Pius X FCU, and Westside Community FCU.

If using your Debit Card in a store, you can opt for cash back if doing a PIN based transaction.

Pay any SFCU loan 24/7 on our website with a debit card (Visit [www.spnfcu.org](http://www.spnfcu.org) and click on the Contact Us tab)

**Please follow us on Facebook and/or check our website for further updates regarding our handling of the Pandemic.**

**STAY SAFE AND HEALTHY!!**

***Are you experiencing a financial hardship as a result of the pandemic?***

***Please call us if you are unable to pay your loan payment.***

***We are here to help you through these difficult times!***

***585-352-6890***

### Alternative Banking

#### 24 Hour Audio Voice Response

1-877-955-4776

Balance Inquiry, Transfers,  
and Loan Payments

#### Internet Banking at

[www.spnfcu.org](http://www.spnfcu.org)

Account information, statements, transfers, loan and  
Visa payments, loan applications,  
Internet Bill-Pay and more!

#### ATMS

Surcharge Free ATMS are available at ESL FCU, Reliant  
FCU, Ever\$Green FCU, Summit FCU, ST Pius X FCU, and  
Westside Community FCU

#### Night Deposit Drop Box

Located under the drive up canopy.

(Note: Items placed in the night deposit after 8:30AM,  
will not be processed until the following business day)

### VOLUNTEER OPPORTUNITIES!!

*Interested in learning more about  
volunteering for the SFCU Board of  
Directors or the Supervisory Committee?*

*Contact SFCU Nominations chairperson  
Carol Oehlbeck at 585-208-5398  
(Leave a message if no answer)*

stay  
safe  
and  
healthy!

### SFCU Annual Meeting and Picnic.

***We have tentatively scheduled the 2020 SFCU Annual Meeting and Picnic for Tuesday June 16<sup>th</sup> from 6-8PM at the Ferris Goodridge Post on Trimmer Road. Event will be catered by Barton's Parkside Hots. Featured guest will be Homesteads for Hope. Great door prize baskets, as always!***

***This event is free to Credit Union Members. We will begin taking reservations on Monday May 18<sup>th</sup> by phone, or online, or possibly in person. Please understand that we may need to postpone this event depending on the situation with the pandemic***

### Upcoming Holidays

Closed:

Memorial Day: Monday May 25<sup>th</sup>

### HOURS

Mon-Wed 8:30AM-4:00PM

Thursdays: 8:30AM-5:00PM

Fridays: 8:30AM-6:00PM

**SPENCERPORT**  
Federal Credit Union

